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Administrative Communication System

Public Sector organizations typically process every day mail through a tedious process, while what they need is an automated system that eliminates paper form and the inefficiencies associated with it. Based on such needs, Estarta Solutions developed a solution which simplifies the work of people who wish to process mail through an integrated workspace.

MORASALAT® provides government staff with access to records of mail and actions taken, which allows employees to retrieve information on demand. Overall, it provides a mechanism for improvements through building a data bank of mail circulation activities within the organization.

MORASALAT® is a state-of-the-art framework that empowers organizations to process every day mail through an automated mail administration module. MORASALAT®, through its integrated workspace, provides organizations with access to mail information electronically thus improving performance, efficiency, and accountability.

MORASALAT® is a web-based application built on 3-tier architecture. The system leverages technologies based on Microsoft .NET framework, Windows Server System and integrates seamlessly with Microsoft office. Morasalat is a scalable solution with scale in and out capabilities to address the needs of large enterprises that span multiple interconnected geographical sites.

Solution

Modules

MORASALAT® simplifies the work of people who wish to process mail through an integrated workspace. Through MORASALAT® organizations are able to access records of mail and actions taken, which allows employees to retrieve information on demand. Estarta's MORASALAT® provides a mechanism for improvements through the building of a data bank of mail circulation within the organization.

MORASALAT® includes the following modules:

- ▲ Inbound Mail Module.
- ▲ Outbound Mail Module.
- ▲ Archiving Module.
- ▲ Document Capture and Repository Module.
- ▲ Editor Module.
- ▲ Assignments Module.
- ▲ Search Module.
- ▲ Privileges Module.

Solution

Features

MORASALAT® facilitates processing of mass mail circulation through the following:

- ▲ Standards-based framework
- ▲ Central master data repository
- ▲ Strictly secure and flexible security model
- ▲ User-friendly and easy to use GUI with customizable look and feel
- ▲ Powerful search engine
- ▲ High performance document imaging
- ▲ Document editing capabilities including integration with Microsoft Word
- ▲ Off-line capabilities with powerful synchronization tools.
- ▲ Administration, Reporting, and Audit trail capabilities including the ability to turn on/off modules, features, or functionalities. Extensible product and scalable with ability to integrate to data sources.

Value to

Customers

▲ Enhanced Productivity

- Increases the speed of response to mail. Recipient will be satisfied with a quick response.
- Provides the actual time (real time) of feedback and status of response.
- Processes large volume of mail through automation which will reduce human error.

▲ Lower Cost of Operation

- Enables the performance of tasks in parallel. Performing tasks in parallel is a significant contributor to reducing the response time of the Organization.
- Measures the time of the whole process of the Incoming Mail Tracking system in order to cut down on costs and make the process more effective.

▲ Improved Performance and Reliability

- Reduces lag time of mail through the electronic circulation of mail.
- Eliminates manual intervention in a structured process (computers can set the rules) which enforces people to follow the rules that already exist.

Estarta Solutions is a global IT solutions provider and innovator, focusing on delivering solutions to the public, telecommunications and financial services sectors. Its offerings range from IT consulting to product development and solutions design and implementation. Powered by over fourteen years of global experience, the company's client base extends from the US to Europe and the Middle East. The company is composed of highly talented and skilled teams of business and technical professionals. Estarta Solutions has strategic partnerships with, and is partially owned by, Microsoft Corporation and Cisco Systems.

For more information on our solutions, please contact us at:
PublicSector@estartasolutions.com

Amman Doha Dubai Kuwait Riyadh


"Turning Visions Into Reality"