



Steps Ahead



The Ruling Courts Suite of Applications

As they present their countries, heads of states, monarchs, presidents, and prime ministers do so not only in political terms but also in the message and experience they project through the maturity and grandeur of the ruling courts. In addition to the need to project a crisp and organized image, the demands of managing a modern ruling court are many and include the management of gifts, travel, media, social events, audiences, and more. Understanding their needs to use advanced and world-class management solutions, Estarta's team developed Tashreefat® to be used by staffs of the esteemed ruling courts.

Estarta's Tashreefat® is a comprehensive suite of modules that automates the operations of the offices of heads of states, presidents, monarchs, and prime ministers. Based on extensive experience in working with ruling courts, and by adopting worldwide protocols and standards, we built a set of modules, each tackling a specific need of the ruling court. The modules are designed to be integrated together or operated separately, enabling Tashreefat® to deliver several standard procedures in an automated manner. We developed Tashreefat® based on deep understanding of needs of heads-of-states staffs and offices

Solution

Modules

MAGIC: Busy ruling courts have extensive social duties to recognize and reward achievements and friendship. As such, many gifts and medals are dispersed every day. MAGIC®, Estarta's management of gifts and medals system provides a unique solution to manage all incoming and outgoing gifts and medals in a centralized and controlled approach. This covers the warehouse, heads of state's offices, and banqueting departments.

SCOUT: Helps heads of state's offices better manage stately trips. SCOUT® is a collaborative tool that helps staff in tracking and ensuring accurate planning for state family trips. The system provides a streamlined travel management process to make sure all delegates are aware and accountable of their responsibilities through a distributable booklet.

PROMIS: A powerful module that manages, tracks, and controls state banqueting events. As well, the system increases staff efficiency in pursuing the required preparation for all types of state events. PROMIS® is a specialized system that helps protocols departments within ruling courts to plan and execute banqueting events as well as distribute tasks, ensuring full coverage of all aspects of the stately event.

CALLS-ON: A solution for managing audiences that manages and schedules the requests for audiences with the head of state along with any other events such as internal meetings, public speeches, and so forth. This module is typically used by members of the head of state's private office. Moreover, each Calls-On user has a unique set of privileges assigned upon creating his or her account which gives them access to different sub-modules accordingly.

Solution

Features

- ▲ Centralized calendar for all royal events.
- ▲ Bilingual user interface and database.
- ▲ Designed for simplicity.
- ▲ Integrates with security standards in place.
- ▲ Built on world class protocols.
- ▲ Customizable user interface to fit with systems already in place.
- ▲ Flexible and open architecture to easily integrate with existing systems.

Solution

Benefits

- ▲ Streamline internal processes and operations of the court.
- ▲ Enhance the quality and timeliness of response.
- ▲ Increase the efficiency of the court of the head of state resulting in cost reductions.
- ▲ Provide better control over processes and ensures tracking and accountability of staff.
- ▲ Foster collaboration of staff members in real time manner.

Estarta Solutions is a global IT solutions provider and innovator, focusing on delivering solutions to the public, telecommunications and financial services sectors. Its offerings range from IT consulting to product development and solutions design and implementation. Powered by over fourteen years of global experience, the company's client base extends from the US to Europe and the Middle East. The company is composed of highly talented and skilled teams of business and technical professionals. Estarta Solutions has strategic partnerships with, and is partially owned by, Microsoft Corporation and Cisco Systems.

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